

Communication Access Across the Healthcare Continuum

Patient-Provider Communication Network
Friday Forum Meeting Minutes

PPC Friday Forum, January 17, 2025

Participants:

Krista Davidson
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Daniel Yusupov
Jason Dwyer
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Stacey Harpell
Rose-Helene Sigouin
Joni Nygard
Grace Gahan
Maggie Homer

Open Forum

Discussion on LA Wildfires and general emergency response information:

- USSAAC Disaster Relief
<https://drive.google.com/file/d/1b59Qulthr-D03zV15D0ZOMdApUfAJsnS/view>
<https://drive.google.com/file/d/1HverUGlyl8TG8N-Wn0QyneyTZUS92CHv/view>
- Mass 911 Distribution Program - response for people with disabilities to register for emergency response

- Silent Call Procedure (US) - allow people unable to speak to communicate with 911 can press numbers on their phone to respond to questions, can press 4 for yes and 5 for no
- Apple Health Medical ID - has a "Share During Emergency Call" setting toggle, that shared your Medical ID info to emergency Services if you call or text them
- Rescue Voice - <https://rescuevoice.uiowa.edu/>
- Consider reaching out to Jose Andres - World Central Kitchen - they are often first responders and may benefit from education/training on the communication access resources available
- RCMP (Royal Canadian Mounted Police) education program in Canada for first responders and communication intermediaries
- In the US, 911 across different states has funding for communication equipment - TTYs, iPhones, tablets, electrolarynx - requirements might be having cellular service and a salary/income cap
- Krista Davidson did a webinar with Lingraphica: Emergency Preparedness for AAC: Essential Strategies for SLPs
<https://learn.aphasia.com/topclass/topclass.do?expand=OfferingDetails-Offeringid=9758539>
- Team Gleason Emergency Info Card
<https://teamgleason.org/wp-content/uploads/2021/08/Emergency-Info-Card.pdf>
- Team Gleason Hurricane Preparedness
<https://teamgleason.org/hurricane-preparedness/#:~:text=MAKE%20A%20PLAN,portabl e%20ramp%20in%20your%20car>
- Lingraphica Communication Boards
<https://lingraphica.com/free-communication-boards/>
- Medical Alert Seat Belt Wraps can find on Etsy that would signify communication difficulties
- Widgit ICE Communication Cards
<https://www.widgit.com/products/health/ice-communication-cards.htm>

Telehealth for AAC in the US

- Extended to February yet not permanent
https://pubs.asha.org/doi/full/10.1044/2024_PERSP-24-00209
- Rachel/Tami reach out to Amy Goldman about how to advocate to congress for telehealth - maybe get in touch with someone who disseminates the ASHA Advocacy email

ASHA Healthcare Advisory Group - more information to come over time

- Communication Access in Health Services website: [Communication Access in Health Services | Special Collection](#)

Toni suggested a list of all the resources to be shared amongst us via, for example, a fillable Google document

Maggie Homer inquired about education with Risk Management at her hospital for use of 3D printing for patients needing AT