



PATIENT PROVIDER COMMUNICATION

SECOND FRIDAY FORUM August 14, 2020 – MINUTES



1. **Who's here? Anybody new?** See list of participants. We welcomed Amanda Simmons from Tennessee (see below).
2. **Open Forum (issues, information sharing, announcements, requests for resources, upcoming conference presentations, program updates, questions).**

Julie Evans described a webinar about patient provider communication access. She will share a link. **Harvey Pressman** called attention to a recent article in Communication Matters (UK Chapter of ISAAC) by **Tami Altschuler** (attached). **Sarah Blackstone** also shared comments received from Forum participants before our meeting re: Website launch from several participants who were unable to attend the meeting.

- a. I send my loud applause! It is packed with great information and presented in a crystal clear format that is easy to navigate. If you are interested, you might like to link to the online resource that I am developing on legal capacity and communication as it addresses supports for informed consent (not specific to healthcare). It should be ready next month. There is a link in our resource to your website. **Barbara Collier**.
- b. Looking good! **Case** examples – ouch! Consider renaming. Let's discuss [Advanced%20Directives%20and%20DNR - Photo Gallery...](#) Really nice. **June I Kailes**.

3. Web Site Update:

Jessica Gormley introduced the update PPC website. She and **Rachel Santiago** gave an extensive "tour."

Responses were excitement and very positive. Of particular note:



- a. Language translation, Facebook, twitter, instagram (top)



b. Multiple accessibility options (lower left)

Please take time to review. Of course, this is an ongoing process. Content is under review (COMING SOON) and we want to add new content as we receive it (and as life in “our collective day-to-day” changes). So...please contribute your ideas.

Thanks to Joni Nygard who is collecting and sending us more photos (with permission to use them). We will continue to look for photos and illustrative examples of research and practice around the globe.

We especially hope you will help by sending brief (see format) descriptions of Laws/Policies from other countries. We can/should learn from each other as we advocate for more communication access in health care settings.

Presentations, research articles, etc. The PPC site IS a place for sharing information and best practices and for learning from experts, policy makers, researchers, advocates and front-line practitioners.

4. Briefing from Amanda Simmons. University of Tennessee Health Science Center.

Amanda is working on her dissertation and graciously shared information about her project. She is “developing and implementing no and low-tech AAC education via computer-based learning modules for pediatric nurses. See attached. The lively discussion that followed congratulated her on this work. We are looking forward to seeing the modules and hearing about her results. Thank you Amanda and welcome to the PPC Network.

- 5. White Paper Update.** A major purpose for the PPC White paper is to capture key information and make it readily accessible and universally available. We hope to support students, faculty, practitioners and thought leaders to advocate for access to communication across health care settings. The paper is under peer review with *Assistive Technology Journal*. The article, when published, will be “open access.” We will provide a link on the PPC website and alert all PPC network participants. Stay tuned!

6. **Conference Updates. Virtual? Updates?** See attached invitation to webinar CERV (Harvey is the Project Director) in our area of CA on August 26, 2020 for anyone interested. We will record and it will be available.
7. **COVID-19 Task Force Update.** The PPC Task Force continues to do amazing work. Projects underway include
 - (a) impact study. Rachel reports having an IRB through Boston Children's and beginning to develop survey in RedCap...communication. Survey under development. Need ways to disseminate it widely.
 - (b) letter to share. Task force members want to identify others who might need support in an area experiencing a "surge" in covid-19 patients.
 - (c) Infomatics from website:

PPC Informatcs – Jessica do you want to expand this?			
From 3/21/2020			
	June?	July 2020	August 2020
Unique users		39,167	42,107
Page views		127,757	137,980
Countries		149	154
From 4/1/2020			
Downloads		18,101	20,000

AUGUST 14, 2020 PARTICIPANTS

Sarah Blackstone (Ret.) Speech-language pathologist. Co-leader PPC Forum, USSAAC's Disaster Relief Committee and USSAAC's Disaster Relief Committee. PI of research project on Cortical Visual Impairment and CFO - CA-Office of Emergency Services grant for Monterey County.

Julie Evans. Senior Practice Lead, Speech Language Pathology and Audiology at Alberta Health Services. Working on a province-wide initiative with a focus on communication access for adults in acute care settings.

Jessica Gormley. Assistant Professor, Speech-Language Pathology | Munroe-Meyer Institute University of Nebraska Medical Center. She has worked clinically with individuals who rely on AAC and is interested in the impact on children's development of speech and language when hospitalized for extensive time periods.

Christine Hurtubise. Speech-language pathologist. Works at Children's Hospital in Akron, OH.

Richard Hurtig. Professor (ret.) in the Department of Communication Sciences & Disorders at the University of Iowa where he directed the University of Iowa Assistive Devices Laboratory. Currently, he is the President & CSO at Voxello Inc., which is a spinoff company now conducting clinical trials with a tongue-operated device. He resides in Philadelphia.

Deanna Hughes. Speech-language pathologist. Worked in a variety of clinical settings. Currently, she serves as an Assistant Professor in Communication Sciences and Disorder at Chapman University in Irvine, CA.

Adrienne Henkel. Research Assistant, Universität zu Lübeck Institut für Sozialmedizin und Epidemiologie, Luebek, Germany

Sarah Marshall. Speech-language pathologist working in the Communication Aids and Systems Clinic (CASC) and the Neuromotor Development Clinic. Leads inpatient coverage team at University of Wisconsin Hospitals and Clinics (UWHC) and American Family Children's Hospital (AFCH).

Mara Manzato, ACS. Manager, Alternative Communication Services, March of Dimes in Ontario, Canada.

Joni Nygard. AAC specialist who previously worked in clinical settings. She serves as Vice President AAC Resources and Services and Aging Resources for Attainment Company,

Harvey Pressman. President, Central Coast Children's Foundation, Inc. (CCCCF) with outreach outside the U.S., Central and Eastern Europe and Africa. Co-leader PPC Friday Forum and USSAAC's AAC Disaster Relief Committee. Project Director of LISTOS California, a grant awarded by CA-Office of Emergency Services for Monterey County.

Mark Rosenbaum. Director, Mid-America Teen Community Emergency Response Team (CERT),
St. Louis, MO

Meredith Sager. SLP who works at Boston Children's Hospital and is interested in implementing
effective PPC protocols and access solutions for patients and families.

Rachel Santiago. Speech-language pathologist, Clinical Coordinator, Inpatient Augmentative
Communication Program, Department of Otolaryngology and Communication Enhancement,
Boston Children's Hospital

Amanda Simmons. Speech-language pathologist, Ph.D. Candidate, University of
Tennessee Health Science Center. RPCV Cameroon & Zambia.