

## If it's hard for patient to point, please use "partner-assisted scanning" This is how:

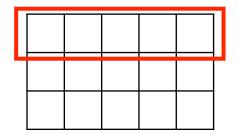


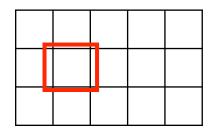
Ask patient to focus on the communication board and find the message they want to communicate. Establish patient's "yes" (i.e. nodding, blinking, thumbs up, etc.)

- 1. Proceed row by row. Point to each row and ask if the desired message is in that row (e.g. point to 1st row and ask, "Is it in this row?" followed by 2nd row, and so on)
- 2. Patient will select a row using the established YES response. Verify the choice out loud.
- 3. Point to each message within the selected row ("Is it suction?" "Trouble breathing," etc.).
- 4. Patient will signal that you are pointing to the desired message using established YES response.
- 5. Confirm the selection & repeat.

## **Additional Considerations:**

- Hold this tool ~12 inches (~30 cm) from the patient's face.
- Ensure good lighting, head positioning, and vision.
- Speak loudly and clearly using simple language.
- Wearing masks and other PPE may make it difficult to understand speech. Consider using communication tools when speaking to the patient as well.
- If the patient can't use this tool effectively now, that does not mean the patient won't be able to use it later today, tomorrow, or this week. Continue to provide opportunities to support communication.









SUCTION	VENTILATOR	ANXIOUS/ SCARED	NURSE	DOCTOR	CALL MY FAMILY
PAIN	BREATHING TUBE	HOT / COLD	REPOSITION	PROTECTIVE EQUIPMENT	WHAT'S MY STATUS?
MEDICINE	TROUBLE BREATHING	THIRSTY	LIGHTS ON / OFF	CHAIR	NO VISITORS
MOUTH CARE	BATHROOM	TIME / DAY?	TV ON / OFF	BED	GET THE LETTER BOARD
MAYBE		DON'T KNOW		LATER	

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